



## POSITION ANNOUNCEMENT

### **Integrated Care RN Care Manager**

Family Service of the Piedmont is a not for profit agency whose mission is to promote healthy lives and relationships for children, families and individuals, through early intervention, treatment and support in times of crisis or transition.

The agency is seeking an **Integrated Care RN Care Manager** to coordinate integrated services enabling clients to receive needed treatment by engaging clients in primary medical care, providing health education, monitoring client care, and participating on the ICP Multi-Disciplinary Team.

#### **Responsibilities:**

1. Screen for physical health concerns, describe the Integrated Care Program and attempt to engage clients in primary medical care.
2. Provide quality, culturally sensitive, respectful services to a diverse client population.
3. Maintain harmonious relationships with the multidisciplinary team and community organizations by providing professional liaison concerning specific cases, by providing consultation and advocacy when appropriate, and by representing the agency in assigned community projects.
4. Provide overall health education, education for chronic disease sufferers, and medication education.
5. Provide triage/screening services prior to client appointment with primary care provider. Perform blood draws on occasion when the CMA is not available.
6. Assist in crisis management situations in concert with the behavioral health management staff.
7. Assist clients with treatment decision-making, help monitor symptoms, and assist with the implementation of the Ask Me 3 Campaign.
8. Provide collaborative support to the primary care provider.
9. Attend physician appointments as needed and maintain contact with others who are involved in client care.
10. Ensure the client remains engaged in the treatment process and understands the overall service plan.
11. Perform case management functions and ensure Coordination of Care for all patients
12. Participate on the Counseling Services team and ICP Multidisciplinary Team.
13. Performs other activities, duties or assignments as may be needed for effective agency functioning.

#### **Qualifications:**

1. Ability to forge a mutually respectful partnership with persons served and their families in which they are helped to gain the skills and confidence to address any issues and problems they face.
2. The ability to respond appropriately to the cultural differences present among the organization's service population and staff is required.
3. Ability to work in partnership with other team members.
4. Conviction about the capacity of people to grow and change.
5. Ability to set limits and maintain the helping role of the practitioner and to intervene appropriately to meet the needs of the persons served or other family members.
6. Computer literacy.
7. Strong customer service and organizational skills
8. Resourcefulness in problem solving.
9. Registered nurse with an associate's degree or bachelor's degree from an accredited nursing program.

Send resume and letter to:  
Human Resources  
Family Service of the Piedmont  
902 Bonner Drive  
Jamestown, NC 27282

**FAMILY SERVICE OF THE PIEDMONT IS AN EQUAL OPPORTUNITY EMPLOYER**