

who are we ?

Family Service of the Piedmont is the largest private nonprofit agency of its kind serving children and families in Guilford County. Family Service is focused on building safe and healthy families and strong communities. To do this, the agency provides family support services, victim services, and consumer credit counseling services. With a staff of more than 100 people, Family Services serves thousands of children and adults each year in the Piedmont Triad through its programs and community education.

Our History

Family Service of the Piedmont is the product of two agencies—Family Service of High Point (est. 1940) and Family & Children's Service of Greater Greensboro (est. 1945) that began with the mission to serve families under stress. These agencies affiliated in 1999 to become Family Service of the Piedmont.

Family Service has been a pioneer in serving the needs of local children and families for more than 60 years, including implementing an innovative male batterers group treatment program two decades ago and establishing one of the first Children's Advocacy Centers in North Carolina to serve abused children in 1991.

Family Service of the Piedmont

How to Reach Us

24/7 Crisis Line

Domestic Violence, Sexual Assault, or EAP clients
(GSO) 336-273-7273 (HP) 336-889-7273

Offices

315 East Washington Street
Greensboro, NC 27401
General: 336-387-6161
CCCS: 336-373-8882

The Slane Center
1401 Long Street
High Point, NC 27262-2541
General: 336-889-6161
CCCS: 336-889-6108

Southside Recreation Center
401 Taylor Avenue
High Point, NC 27260
Healthy Start: 882-8992
Family Resource Center: 882-3160

902 Bonner Drive
Adjacent to Ragsdale YMCA
(Harmony House/Administrative Offices)
Jamestown, NC 27282
336-889-6105

513-C White Oak Street
Asheboro, NC 27203
EAP: 336-629-6161
CCCS: 336-633-1845

719 Hermitage Road
Burlington, NC 27215
CCCS: 336-226-4175

1303 Greensboro Street Ext.
Lexington, NC 27292
CCCS: 336-243-8111

525 NC-65
Wentworth, NC 27375
CCCS: 888-755-2227

Visit us at
SafeandHealthyFamilies.com

victim services



building
safe and
healthy families

help with money matters

family support services

Family Service of the Piedmont



how do we help?

Family Support Services

Family Service offers office-based individual, family and group counseling for children and adults experiencing life's stumbling blocks—including depression, anxiety, family stress, victimization/trauma and parenting issues. The agency also provides home-based counseling (Family Preservation), as well as an Employee Assistance Program for area employers.

Family Service seeks to prevent child abuse and neglect by conducting parenting classes (Parenting for Success and STAR) and coordinating home-based support and services to new mothers/parents with heightened stress factors (Healthy Start).

Victim Services

The agency provides a 24-hour crisis line and a victim advocate program for victims of sexual assault, domestic violence and other violent crime. Clara House in Greensboro and Carpenter House in High Point each offer a temporary residence, along with a host of other services, for women and children escaping domestic violence. Family service also offers Guilford County's only accredited Domestic Violence Intervention Program, a year-long group program for male batterers.

Family Service runs two Children's Advocacy Centers—in cooperation with local law enforcement, courts and Department of Social Services—where trained staff conduct forensic interviews with children who may have been abused and then connect these children and their families to advocacy and counseling services.

The agency also runs Harmony House, a program designed to provide separated families with a



safe, child-friendly environment for supervised visitations and exchanges.

Consumer Credit Counseling Service

The agency's Consumer Credit Counseling Service (CCCS) provides free budget, credit and housing counseling for individuals and families struggling with debt, mortgage and/or other financial worries. In addition, CCCS conducts free money, housing and credit workshops throughout the year.

CCCS is also approved to issue certificates in compliance with the Bankruptcy Code. In addition, CCCS provides reverse mortgage counseling, mortgage assistance for people experiencing financial downturn, refinancing options for predatory home loans and free home buying workshops.

Available Services:

- Battered Women's Shelters
- Bankruptcy Counseling
- Budget, Credit and Housing Counseling
- Children's Advocacy Centers
- Community Education
- Consumer Rescue Fund
- Debt Management Program
- DVIP Male Batterers Program
- Employee Assistance Program
- Fairview Family Resource Center
- Family Preservation
- Healthy Start
- Home Buying Workshops
- Home Pilot Protection Program
- Individual, Family & Group Counseling
- Parenting Classes
- Supervised Visitation Program
- Victim Advocate Program

Family Service of the Piedmont is a private nonprofit, 501(c)(3), United Way member agency. It is governed by a volunteer Board of Directors selected from community leaders and is administered by a staff of professionals.

