

Not Just for Credit Counseling

Early last year Katherine was out of work, facing foreclosure on her home and feeling very worthless. Dealing with depression and forced to sell everything except what fit in the back of her truck, she sought counseling at the Families First Center in Greensboro. While explaining her situation to the therapist, Katherine was referred to Family Service of the Piedmont's Consumer Credit Counseling Service (CCCS). Her first thought, however, was that she didn't need credit counseling; she needed a job that would give her the income needed to keep her house. But, she decided to check it out anyway.

Her first appointment was with CCCS counselor Pete Sargent. "He was extremely helpful and gave me information on a program in North Carolina that helped people like me prevent foreclosure and would pay my mortgage until I got back on my feet," shares Katherine. "I had no idea that programs like that existed. Right from the very start, Pete gave me hope."

"My focus is offering heart felt guidance so that my client's issues can be resolved and they can return to feeling like they did before they experienced their hardship," says Pete.

Pete helped Katherine fill out all the necessary paperwork and lead her through the process. "He walked beside me and helped navigate. He pushed me when I needed it. He was a tremendous support to me." "CCCS and Pete Sargent changed my life!" "He was completely dedicated to me and always positive. He didn't do it for me. I was still responsible for my own financial decisions, but his support has been instrumental in helping me regain control of my life."

After that, everything fell into place, "I felt a weight had been lifted from my shoulders. I had the courage to call about a job, and I was hired."

Today Katherine is employed and looking forward to the future. She shares that her dream job would be as a credit counselor. "I want to be able to help people the way Pete helped me."

When asked what her message to others in similar situations would be, "Consumer Credit Counseling Service is not just for credit counseling. They really care about their clients!"