

Domestic Violence Shelters

For help call our free 24-hour crisis line;
Greensboro, (336) 273-7273 High Point, (336) 889-7273

Family Service of the Piedmont's shelter program provides temporary, emergency housing to women and their children escaping violent homes. Family Service manages two shelters, **Clara House** in Greensboro and **Carpenter House** in High Point. These two shelters are part of Family Service of the Piedmont's Victim Services division, which also provides counseling and advocacy services, including:

- **Crisis Line:** Family Service of the Piedmont operates a. Anyone in crisis is welcome to use this service, which provides information and victim advocacy. The crisis line is the first point of contact for women who are admitted to either shelter.
- **Counseling Services:** Both shelters have case-manager/ therapists on staff. They work out of the shelter and provide individual counseling and group therapy. Child play-therapy groups and parenting classes are also available.
- **Court Advocacy:** Family Service of the Piedmont has a large staff of victim and court advocates. The residents of Clara and Carpenter Houses are connected with these victim advocates for help attaining 50-B (restraining) orders, going to court, and other legal advice.
- **Case Management:** While residing at either shelter, a woman will meet weekly with the case-manager/ therapist and set goals to improve her situation or meet identified needs. These may include getting food stamps, finding a job, applying for public housing, and locating childcare.
- **Continuation of Care:** When a woman prepares to leave Clara or Carpenter House, the staff assists her in locating housing, securing donated furniture, and preparing for life on her own. Once a woman and her children leave the shelter, they are welcome to return to Family Service for individual and group counseling.

Shelters are often the first step in a family's rehabilitation. They provide the framework for victims to take control of their lives, the stability to allow a family or victim to build their future as a productive member of our community, and the connections to other services to assist in that process.

The impact shelters make is two-fold: First, they offer safety to victims who may find themselves in a lethal situation. Second, they provide a stable, supportive environment in which a victim and their family can rebuild their lives.