

who are we?

Victim Services

at Family Service of the Piedmont

- Counseling and support groups
- Accompaniment, information and emotional support during medical, law enforcement and court proceedings
- When applicable, assistance in applying for victim's compensation
- "Next Step" information on victim's case
- Personal safety and crime prevention information
- Shelters for battered women and their children in Greensboro and High Point
- Domestic Violence Intervention Program for batterers
- Specialized child abuse services

Victim's Bill of Rights

- The right to be informed of and to be present at court proceedings of the accused.
- The right to be heard at the sentencing of the accused and at other times deemed appropriate by the court.
- The right to receive restitution.
- The right to be given information about the crime, how the criminal justice system works, the rights of victims and the availability of services for victims.
- The right to receive information about the conviction or final disposition and sentence of the defendant.
- The right to present their views and concerns to the Governor or agency considering any action that could result in the release of the accused, prior to such action becoming effective.
- The right to confer with the prosecution.

Victim Services



315 E. Washington Street
Greensboro, NC 27401
336-387-6161

1401 Long Street
High Point, NC 27262
336-889-6161

Crisis Lines:

(GSO) 336-273-7273 (HP) 336-889-7273

www.safeandhealthyfamilies.com



OTHER RESOURCES

Greensboro Urban Ministry –
shelter, food, finances, clothing
(GSO) 271-5959

Department of Social Services (DSS) –
Medicaid, Child Protective Services, Food Stamps
(GSO) 641-3071 (HP) 845-7771

Salvation Army – shelter, finances, maternity program
(GSO) 273-5572 (HP) 881-5400

Interfaith Hospitality Network –
shelter (families with children)
(GSO) 574-0333 (HP) 886-1121

Youth Focus – shelter (ages 0-17)
(GSO) 375-1332 (HP) 841-6083

Open Door Shelter – shelter, food
(HP) 886-4922

Open Door Ministries – finance, food, shelter
(HP) 885-0191

Guilford County Mental Health – crisis counseling
(GSO) 373-3630 (HP) 845-7946

Central Carolina Legal Services – legal aid
(GSO) 272-0148 (HP) 885-9181

Healthserve Medical Center – health care
(GSO) 271-5999

Moses Cone Memorial Hospital – medical assistance
(GSO) 832-8040 or 832-7000

High Point Regional Health System – medical assistance
(HP) 878-6009

High Point Community Clinic – medical assistance
(HP) 841-7154



assisting victims
through
trauma
to healing

Victim Services



Family Service of the Piedmont

Victim Services

No one likes to think about becoming a victim of a crime. Yet each year many people are, in fact, victimized. The trauma of victimization often does not stop when the criminal act ends. The Victim Services Division at Family Service of the Piedmont offers services to ease the trauma of victimization, to provide support, and to make referrals to community agencies for further assistance.

The Victim Services Division is dedicated to providing quality service to victims of crime in a timely manner. We are concerned about the physical, psychological, and emotional trauma experienced by crime victims and their families. We are committed to providing assistance and support by listening to victims' concerns and responding to victims' needs.



If You Are A Victim

If you are a victim of a crime, filing a police report is often just the first step in the judicial process of your case. The Victim Services Division can assist you through this process if the crime occurred in Guilford County.

Taking out charges against someone is very serious. Your full cooperation will be needed in order to investigate and prosecute your case. As the victim, you may feel that the offenders, once arrested, should not be released from custody. However, in most cases, the offender has the right to post bail and may be released before the case actually goes to trial.

This brochure explains how to receive information regarding your case and the status of the offender. Please contact the Victim Services Division with any questions you have:

GSO 387-6161

HP 889-6161

Who Is A Victim?

The Victim Services Division offers support and services to victims of domestic and sexual violence, survivors of homicide, and other victims of violent crimes. Families who have lost a loved one as a result of homicide may receive emotional support and assistance.

North Carolina Victim Compensation Program

The State of North Carolina has a program designed to reimburse innocent victims who suffer medical expenses and lost wages as a result of crime. To determine your eligibility and receive an application, contact the Division of Victim and Justice Services at 1-800-826-6200, or contact a Victim Services Advocate at Family Service of the Piedmont.

Important Numbers Regarding Case Updates

Guilford County Jail

(GSO) 641-4785

(HP) 845-6527

SAVAN, the Statewide Automated Victim Assistance and Notification system, is a free, anonymous, computer-based telephone program that provides victims with information on offenders. To be automatically notified when an offender is to be released, register by calling 1-877-627-2826. The system will assist you in registering.

For further information regarding the prosecution of your case and to confer with the District Attorney, contact the District Attorney's office:

Greensboro
P.O. Box 10769
Greensboro, NC
27401-6769
(336) 574-4313

High Point
P.O. Box 2434,
High Point, NC
27261
(336) 801-5300

If you do not receive any further notices after six months regarding your case, or you just need general information, you may contact the Victim Services Division of Family Service of the Piedmont.

It will be the responsibility of the victim to inform the Victim Advocate if his/her address or phone number changes.