

Who are we ?

Family Service of the Piedmont is the largest private nonprofit serving children and families in Guilford County. Family Service empowers individuals and families to restore hope, achieve stability and thrive through quality support services, advocacy and education.

With a staff of about 110 and an annual budget of more than \$6 million, Family Service has been building safe and healthy families in Guilford County for more than 70 years. Each year, the agency makes a difference in the lives of thousands of children and adults suffering from:

anxiety
behavioral problems
child abuse
debt
depression
domestic violence
foreclosure
grief
homelessness
relationship issues
sexual assault
stress
substance abuse
trauma

Services for Youth & Families



How to Reach Us

24-Hour Crisis Line

Domestic Violence Rape Victim Assistance
(336) 273-7273

Greensboro

315 E Washington Street
Greensboro, NC 27401
(336) 387-6161

High Point

The Slane Center
1401 Long Street
High Point, NC 27262
(336) 889-6161

Jamestown

902 Bonner Drive
Jamestown, NC 27282
(336) 889-6161

www.safeandhealthyfamilies.com



stability



Building safe
and healthy
families

counseling

education

advocacy
hope

Services for Youth & Families



Family Service of the Piedmont

Services for Youth & Families

Child Abuse

Family Service operates two fully-accredited **Children's Advocacy Centers (CAC's)** which provide a safe, neutral and child-friendly environment in which to coordinate the investigation and treatment of child sexual and physical abuse.

Forensic interviewers work alongside health providers and law enforcement in a community team approach. Child victim advocates connect children and families to counseling and other services.



Domestic Violence

Family Service operates a **24-hour Crisis Line** for victims of domestic violence, sexual assault and other violent crime. Walk-in services are provided 9am-5pm, Monday-Friday, including advocacy, information and referrals for victims of violence or assault.

The agency provides two battered women's shelters for women and their children escaping immediate violence (**Clara House** in Greensboro and **Carpenter House** in High Point) and comprehensive case management including counseling, court advocacy and referrals to other resources.



Counseling

Family Service provides individual, group and family counseling for children, adolescents, and adults. Therapists address issues such as depression, anxiety, family stress, physical or sexual abuse, family dysfunction, grief and relationship problems.

Family Service therapists hold no less than a Master's degree in their fields of specialty and are state licensed or clinically certified. Counseling services are offered on a sliding fee scale, depending on clients' ability to pay.

Consumer Credit Counseling

The agency's **Consumer Credit Counseling Service (CCCS)** provides free credit, budget and housing counseling, bankruptcy counseling, debt reduction and foreclosure prevention.

CCCS conducts educational workshops on topics such as budgeting, understanding and maintaining good credit, first-time home ownership and more.

Healthy Start

Family Service offers home-based support to pregnant women and new parents with stress factors such as low income, teen motherhood, single motherhood, or a lack of family support.

Weekly home visitors share information with their clients on subjects such as health, parenting and child development, and connections to community resources. In-home therapy is offered to parents with mental health issues.

Family Preservation

Family Service offers in-home family preservation services to families with children at risk of being removed from the home due to abuse or neglect.

The agency provides an intensive intervention program to resolve crises that could result in children's imminent removal from the home; a preventative program for families whose children may be at risk of removal in the future; and a reunification program to reunite families after a child has been placed out of the home.



Substance Abuse

Family Service works with adolescents and adults who are facing the challenges of alcohol and drug abuse and addiction. Dual diagnosis issues are also addressed.

Case managers and therapists are licensed professionals who specialize in substance abuse treatment. Based on best practice, evidence-based models, therapy is provided through individual, group and family counseling sessions.



www.safeandhealthyfamilies.com